

# Refund Policy

I understand that plans can change, and I aim to offer a fair and flexible approach to refunds. Refunds are available for all my programmes.

## Refund Conditions

- You may request a refund for any **unused sessions** at any time, provided the request is made **at least 7 days before the next booked session**.
- I will refund **85% of the value of all remaining, unused sessions**.
- Refunds are processed by **bank transfer**. Please allow up to 10 business days for the transfer after the refund is confirmed.

## Additional Notes

- **Missed sessions** without prior notice are considered used and are **not eligible for refund**.
- If your circumstances change and you'd prefer to **reschedule sessions instead of requesting a refund**, I will always do my best to accommodate your needs—just reach out.
- Refunds are calculated based on the number of sessions not yet attended.

To request a refund, please email me at [intuitivevision@sandirabelia.com](mailto:intuitivevision@sandirabelia.com) with your name, the name of the programme, and your bank details.

Thank you for your understanding. I'm committed to offering a respectful and caring experience for both adults and children.

In connection,

Sandira Belia